

A background image showing four people in a meeting. On the left, a woman with glasses and a man in a plaid shirt are looking towards the right. In the center, a person with curly hair is seen from the back. On the right, a man with a beard is gesturing with his hands while speaking. The image is overlaid with a blue gradient.

CMMC SERVICES FOR DIB SUPPLIERS

Your Certification Success is our Mission

SYSARC OVERVIEW

SysArc is a trusted technology partner designing, building & operating secure infrastructure that empowers businesses to grow and thrive. Since 2004, we've helped emerging companies harness the power of technology to unlock their full potential.

We understand the challenges facing the Aerospace & Defense industry in today's competitive and regulated environment and are committed to simplifying IT Operations & Cyber Compliance for our customers. By assessing and optimizing your current systems, we ensure that your technology aligns with your goals and drives your business forward.

21

Years designing, building and operating Secure Networks for the Aerospace and Defense Industry

9

Years focused on assisting the Defense Industrial Base with NIST 800-171 and CMMC Compliance

1,500+

DIB Suppliers SysArc has advised during their CMMC journey

16 for 16

Customers successfully passing their CMMC audit with a score of 110

1

of only a handful of Service Providers with the expertise and experience that can provide an end-to-end solution to ensure CMMC compliance

CORE SUPPORT TEAMS

STRATEGIC IT & CYBER SUPPORT TEAMS

SysArc is built around highly-coordinated teams that are focused on delivering top-tier service to clients. From strategic planning and execution to addressing technical issues, our teams are committed to ensuring that your team is as productive as possible and getting the most out of your technology investments.

24x7 Service Desk

Provides round-the-clock support for questions or any unexpected issues.

Project Management Team

Supports special needs for onboarding, migrations, moves, and server installations.

Managed Services Team

Delivers proactive maintenance & patching to maximize uptime.

Escalation Team

Provides expertise and support for complex issues.

Sales Ops & Procurement

Quoting and purchasing of all licensing and equipment.

Account Management Team

Primary customer liaison(s) to ensure every experience exceeds expectations.

Service Delivery Team

Provides on-site technical support to remediate issues promptly.

Network Operations (NOC)

Provides off-site monitoring of servers, networks and ISPs.

Security Operations Center (SOC)

Continuous threat monitoring, SIEM logging & incident response.

Cyber Compliance Team

Provides virtual CISO consulting for security & compliance engagements.

DELIVERING BUSINESS OUTCOMES

- Large Advanced Technology and Engineering Defense Contractor
 - SysArc collaborated with this OSC in the final stages of their assessment prep, providing expert CMMC Consulting Services. The OSC notably implemented a zero-trust architecture across its environment, a testament to their dedication to cybersecurity. SysArc's team played a critical role in finalizing the SSP, Policies and providing evidence during the Assessment. The OSC's CISO had high praise for SysArc's work and recently referred us to a very large aerospace manufacturer that we will be working with very soon. **Outcome: The OSC passed their CMMC certification with a perfect 110 score.**
- Mid-size Manufacturer of Firearms for the Military
 - This OSC, a US-based business unit of a large multi-national, worked closely with SysArc over two years to ensure readiness for their assessment. Leveraging SysArc's CMMC Program Management Consulting Services, this OSC successfully navigated the complexities of compliance through the Joint Surveillance Voluntary Assessment Program (JSVAP). **Outcome: The OSC passed their CMMC certification with a perfect 110 score.**
- Small Manufacturer of Complex Aerospace Assemblies for the Military
 - For this OSC, SysArc developed a comprehensive CMMC Program from the ground up. As a mature MSP/MSSP focused on the DIB, SysArc manages the IT infrastructure for this OSC and our Compliance and SecOps teams run their Security Program. With SysArc managing their IT infrastructure and running their Security Program, the OSC was well-prepared for their CMMC assessment. **Outcome: The OSC passed their CMMC certification with a perfect 110 score.**
- Fast-Growing Veteran-owned Defense Contractor
 - SysArc was engaged by this OSC in 2022 while looking to replace their current MSP to operate their IT systems and design, build and operate their CMMC program for a very demanding Navy customer. Since that time, the OSC has grown from 110 employees to 280 and according to their CEO, they could not have done it without their partners at SysArc. **Outcome: The OSC was freed up to grow their business knowing SysArc would help them scale their systems to meet the demands of their growing team.**

TAILORED IT & SECURITY SOLUTIONS

MSP/MSSP Services

SOLUTION AREAS

A UNIFIED AND STREAMLINED APPROACH TO SUPPORTING YOUR IT & SECURITY NEEDS.

Partner with an MSP/MSSP to ensure both proactive management and reactive support for your infrastructure, with an added focus on cybersecurity.

Key services include monitoring core systems, applying critical patch updates, helpdesk ticketing solutions, comprehensive documentation, password security management, asset and inventory tracking, technical consulting, and 24/7 helpdesk support.

Enhanced cybersecurity measures ensure compliance and robust protection of your network and data, reducing vulnerabilities and safeguarding against potential threats.



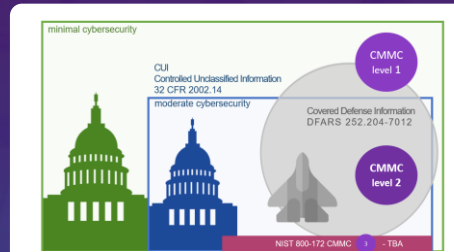
CYBER SECURITY GOVERNANCE & COMPLIANCE

Cybersecurity Governance and Compliance

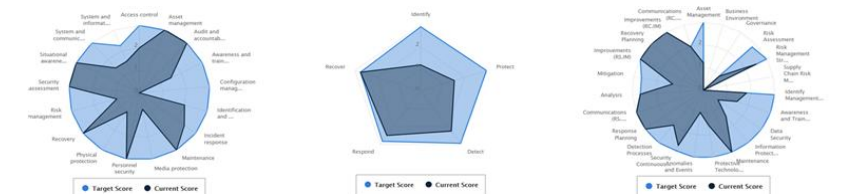
CMMC requires oversight and management by a qualified cybersecurity professional to ensure the organization achieves compliance and sustains the program over time.



This service is vital to the success of your compliance program, offering comprehensive support that includes assessment creation and updates, policy development and review, and management of the POAM and overall program. We provide weekly working sessions, monthly status meetings, expert guidance on best practices to stay ahead of evolving threats and tools, and full audit support—from preparation to providing evidence during the audit.



Control Family	NIST	Control Language
AC	3.1.1	Limit system access to authorized users, processes acting on behalf of authorized users, and devices (including other systems).
AC	3.1.1	[a] authorized users are identified.
AC	3.1.1	[b] processes acting on behalf of authorized users are identified.
AC	3.1.1	[c] devices (and other systems) authorized to connect to the system are identified.
AC	3.1.1	[d] system access is limited to authorized users.
AC	3.1.1	[e] system access is limited to processes acting on behalf of authorized users.
AC	3.1.1	[f] system access is limited to authorized devices (including other systems).



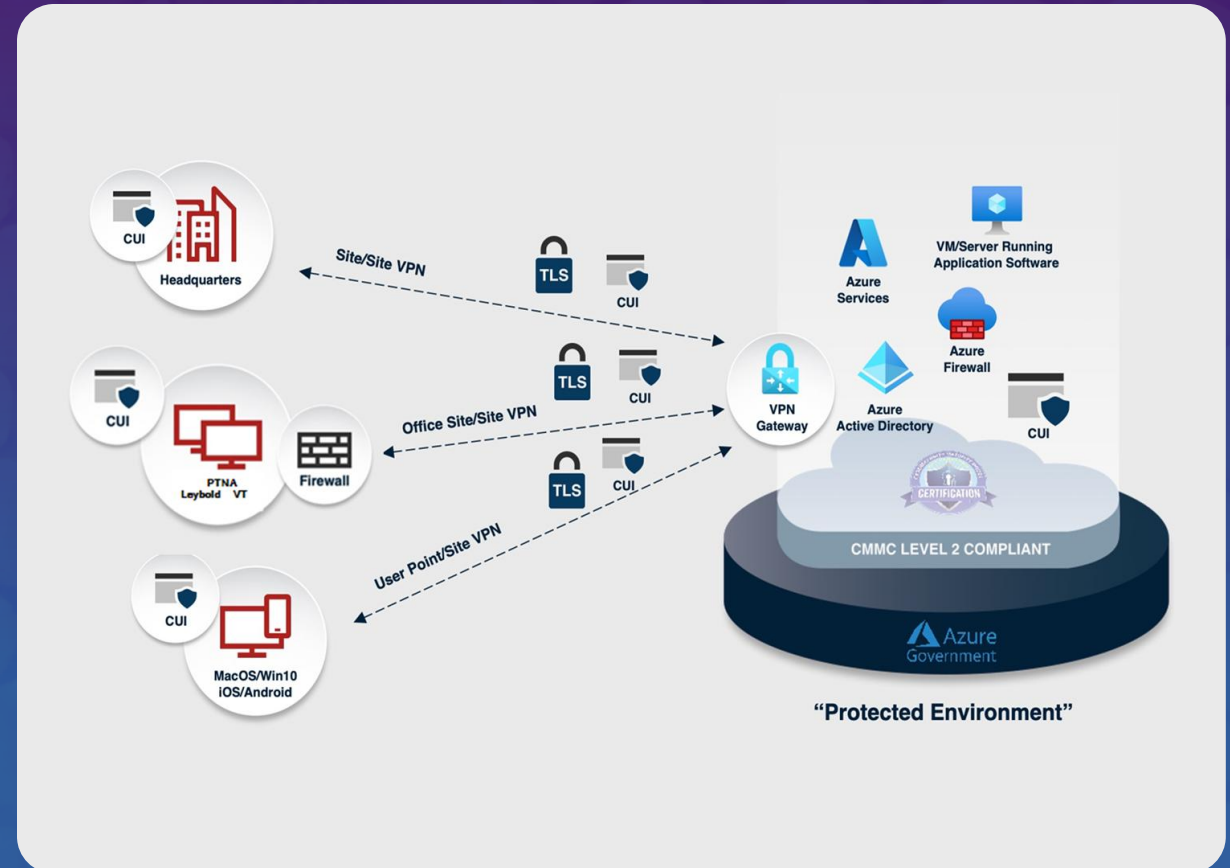
PROFESSIONAL SERVICES

Professional
Services

We have a dedicated team of experts focused on designing & building secure network infrastructure in on-premise and secure/compliant cloud environments (GCC/GCCH).

Recognizing that daily operations teams can't always dedicate the time and focus needed for large-scale projects, we created a specialized group of highly skilled SMEs to design, build, and deploy solutions that support your growth.

Whether it's a new initiative based on our recommendations or your request, our project team ensures seamless execution from start to finish.



MSSP SERVICES

Managed
Cyber Security

Chief Information Security Officer (vCISO)

Providing comprehensive insights into Security, Cyber Security Strategy, Planning, and Audit Support to ensure robust protection and informed decision-making.

Security Incident Response

Documented change control and incident response procedures followed by our Incident Response Team during a security incident.

Advanced Cyber Security Monitoring

Leveraging Unified Security Management (USM) tools in our SOC for comprehensive Asset Discovery, Intrusion Detection, Behavioral Monitoring, and advanced SIEM & Log Management to enhance security & incident response.

User, Device & Data Protection

Advance SPAM filtering & Data Backup for Microsoft 365, Managed Detection & Response (MDR), Multi-factor Authentication (MFA)



Vulnerability Scan

Regularly scheduled security scans with vulnerability report and remediation recommendations.

Dark Web Domain Monitoring

Proactive monitoring for your organizations stolen or compromised data and real-time alerts when data is discovered.

End-user Security Awareness Training

Proactive monitoring for your organizations stolen or compromised data and real-time alerts when data is discovered.

DNS Layer Enterprise Security

Enterprise Security protects organizations by filtering and monitoring DNS traffic, blocking access to malicious websites and preventing attacks before connections are made.

MSP SERVICES - 24/7 SERVICE DESK

24/7 Support
Desk



Our service desk is your team's go-to solution for immediate technical assistance. Backed by highly skilled Level 2 engineers, we resolve most desktop, server, and network issues on the first call, minimizing downtime and helping your staff return to work quickly.

With a focus on efficiency, professionalism, and courtesy, we have developed a robust set of processes and tools to ensure all requests are handled with the highest standards of service.

Whether it's troubleshooting or resolving more complex technical issues, we are equipped to provide fast and effective support to keep your operations running smoothly.



MSP SERVICES - PROACTIVE ALIGNMENT

One of our standout advantages is our proven ability to enhance your network's efficiency, leading to a significant reduction in service requests from your staff and, in turn, boosting overall productivity.

Leveraging over 21 years of expertise, we've developed and perfected a set of best practices—our “ITIL on steroids” approach—that optimizes network performance and minimizes disruptions.

This proactive methodology allows your team to focus on their work, while we take care of the background, ensuring smoother and more productive operations.



MSP SERVICES - vCIO

Strategy and
Planning

Streamlined Success

When the roadmap for success is created we can focus on customer initiatives to help our customers scale with their growth

Create a Roadmap for Growth

The QBR and ABR are designed to not only provide updates on our progress but to dig into the details of planning and budgeting of growth, upgrades, new projects, office moves and other business-related issues that affect IT.

Budgeting and Strategic Planning

Once fully onboarded, we will have a Monthly Update meeting, an in-depth Quarterly Business Review (QBR) and an Annual Budget Review (ABR).

Onboarding and Network Assessment

As a part of the Onboarding your dedicated vCIO will oversee the network assessment and make recommendations for improvements at the conclusion of the Onboarding project.



Matt Brennan
VP Business
Development



THANK YOU

Thank you for considering SysArc for your CMMC compliance requirements. We look forward to the partnership.

